



# ESTIMATING THE RIGHT WAY

#### PRESENTED BY: JOHN KENNEY



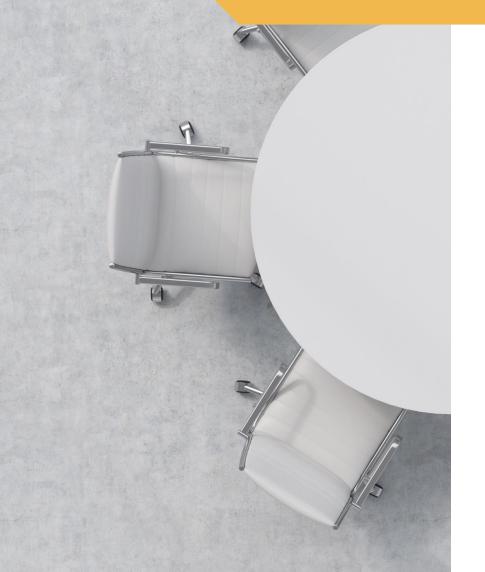




# JOHN KENNEY

- John Kenney is the Chief Executive Officer at Cotney Consulting.
- John had 45 years of experience in the construction industry.
- John started his career by working as a roofing apprentice at a family business in the Northeast.
- John has worked for multiple Top 100 Roofing Contractors and is intimately familiar with all aspects of roofing production, estimating, and operations.
- In his last role, John was responsible for the daily operations and performance of a large commercial roofing contractor.
- During his tenure, John ran business units associated with delivering excellent workmanship and unparalleled customer service while ensuring healthy net profits for his company.

### WHAT WE ARE COVERING



- Not Training Your Estimators The Penalty
- The Consequences of Using Inexperienced Estimators
- The Estimator vs the Take-Off Person
- Estimating Department Checkup
- The of Importance of The Weekly Estimating Meeting
- Making the most of the pre bid
- Risk Management in Estimating
- Key Principles for Submitting Better Bids

#### Not Training Your Estimators – The Penalty



- Contractors must use properly trained estimators
  - Could pay high costs to wrong estimates
  - Many have gone out of business due to poor estimating
- Before we cover what to do, let's look at the consequences

#### The Consequences of Using Inexperienced Estimators

- Starting off young potential estimators on the wrong foot
- Excessive amount of labor to get the estimate completed
- Poor estimating software efficiency
- Lack of a proper understanding of the potential labor risks
- Lack of quality and accurate takeoffs
- Consistent low bid numbers or excessive high bid numbers
- Company reputation is at risk with clients

### **Picking Your team**

- Finding the right person is key
- Hire the person who has the necessary skills to become a quality estimator
- Invest in quality, intense training
- Provide them with good structure and organization

# The Estimator vs the Take-Off Person

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- Finding the right person for your estimating department can be challenging.
- A take-off person is no more an estimator than a laborer is roofer
- A take-off person trying to function as an estimator is costly very costly.
- Placing unskilled estimators in this position without them having a proper philosophy of estimating will prove to be a hindrance to your company's success.
- Here are some guiding principles to keep in mind

# PRINCIPLES TO KEEP IN MIND

- Match the responsibilities of the job position with an employee's abilities
- Look for potential
- Have detailed job descriptions for every position in your estimating department
- Bad habits are hard to break; therefore, provide quality training for employees

# **PRINCIPLES TO KEEP IN MIND**

- It is better not to bid a project than to allow someone without the proper skill set to perform a proper estimate
- You are not saving money when you compensate a lowskilled employee to do a job that requires higher skills
- Hire the right person with the right skills to do the job



### Estimating Department Checkup

- Know the health of your estimating department
- Good organization
- Once a detailed organizational structure is in place, effective leadership is necessary
- Your estimating team will work more effectively with good organization and strong leadership
- Is the person running your estimating team trained with the leadership skills and structural understanding of how to run the department?
- Develop estimating principles that will minimize mistakes and provide you with confidence on bid day

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### **Checkup Questions**

- Are estimates to be completed a minimum of 24 hours before the bid is due?
- Do your estimators maintain quotation files?
- Do you have a master list of bid exclusions and qualifications?
- Do you have an estimating sequence for your estimators to follow?
- Do you have an estimate checklist?
- Do you have a bid follow-up policy?
- Do you have a "turn-over" project hand off procedure of the successful estimate to your project manager?

#### The of Importance of The Weekly Estimating Meeting



- Maximize resources
- Create purpose
- Top priority- address current and future estimates
- Make it a routine
- Review successful bids and completed projects
- A study of your "estimating history" will provide valuable information for estimators

#### Account ? Help Search .. **√** smartsheet A Home Q2 Product Launch Plans × Jun 16 Status Assigned To Start 🔲 į Done Task Name Finish M T W T F S S M T W T F S S M T W T F S S M T W T F S S M T \ 0001 06/21/14 Planning Phase 06/05/14 Planning Phase The of Importance of 1 Market Regts Definition Joe 06/05/14 06/21/14 Market Regts Definition **Business Case** Nick 06/12/14 06/17/14 **Business Case** Launch Plan Nick 06/17/14 06/19/14 Launch Plan The Weekly Product Marketing 06/28/14 Product Ma 06/10/14 Pricing Strategy Joe 06/11/14 06/26/14 Pricing Strategy $\checkmark$ Product Positioning 06/10/14 06/10/14 Product Positioning 0 Joe 1 Packaging Strategy 06/13/14 06/28/14 Packaging Nick **Estimating Meeting** Sales Tools 06/19/14 07/01/14 Prospect Presentation 06/19/14 06/20/14 Prospect Presentation Ω Teresa Demo 06/21/14 07/01/14 Teresa 06/27/14 Competitive Po Competitive Positioning 06/25/14 Teresa 07/05/14 1 Product Release 06/23/14 Brian 06/23/14 06/23/14 Alpha Release 0 % 9 Beta Release 07/05/14 15 Brian 07/05/14 +0 .00 +0 Marketing Plan A 🗆 V1 General Availability 06/26/14 06/26/14 16 Brian J .... 19 20 stimate & Contract emo Prep 9 4 8 2:30 nolition + 55 -V. Smartsheet 28 Sharing (39) Alerts (3) Attachments (14) Discussions (8) 🖓 Update Requests 🚍 We Recent Sheets Sales Pipeline cavation 🔍 My To Do List Concrete Product Launch Schedule raming Sheets Roof Dev Projects HVAC Project - v1.75 Launch Plan Workspaces Company Resources archive 🖄

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#### The of Importance of The Weekly Estimating Meeting



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11/08/19

04/29/20

04/22/20

04/17/20

04/30/20

04/29/20

04/22/20

04/22/20

April

Lilly High School

SMH Surgery

515 Osprey Avenue

10th Street Credit Union



Report - Curre	nt Opportuni	ties								
Project Name			Contact	Bid Date	Sales	Estimator	Take Off	Base Bid	Follow Up	Notes
152 Franklin			Rosie	2/20/21	To Be Bid	Estimator A	Estimator A	\$0.00		
4Rivers Smokehouse			Pamila	3/5/21	To Be Bid	Estimator B	Estimator B	\$0.00		
14th & Ocean			Magdalene	2/20/2020	LOI	Estimator C	Estimator C	\$42,748.0	07/10/20	
121 Financial Credit Union			Eneida	2/28/2020	LOI	Estimator D	Estimator D	\$2,716,110.	00 <b>06/15/20</b>	
Adidas 250			Usha	1/31/2020	Verbal	Estimator E	Estimator E	\$32,150.0	05/22/20	
Academy Sports & Outdoors			Bella	1/31/2020	Verbal	Estimator F	Estimator F	\$79,935.0	06/10/20	
93 Bay Harboar			Jeromy	6/4/2019	Hot	Estimator F	Estimator F	\$510,760.0	0 07/10/20	
Abercrombie & Fitch Gardens Mall			Bobbie	11/8/2019	Hot	Estimator B	Estimator B	\$12,912.0	06/15/20	
Aldi Food Store 35			Sharla	11/8/2019	Warm	Estimator B	Estimator B	\$11,815.0	06/29/20	
Aldi Food Store 46			Terese	1/16/2020	Warm	Estimator D	Estimator D	\$1,570.00	06/10/20	
Aldi Food Store 87			Wendy	1/31/2020	Active	Estimator D	Estimator D	\$655,050.0	0 07/10/20	
Advanced Auto Parts Store 6546			Deana	1/31/2020	Active	Estimator F	Estimator F	\$146,935.0	0 06/15/20	
Bavside Club			Nettie	1/31/2020	Budaet	Estimator A	Estimator A	\$595.273.0	0 06/29/20	
Report - Projec	cts Sold Per I	Month								
Sales Contract Date	Bid Date	Selling Cycle	Project Name		Proposal Delivered	Contract Amou	int Estimator	Account Manager		
		12	January			\$40,000				
01/29/20	01/25/20	12	4Rivers Smokehouse			\$40,000	Estim	ator A	Estimator A	
		18	February			\$200,000				
02/13/20	02/10/20	18	93 Bay Harboar			\$200,000	\$200,000 Estim		Estimator B	
		13	March			\$85,000				
03/23/20	03/15/20	5	Aldi Food Store 35			\$25,000	Estim	Estimator B		or B
03/23/20	03/15/20	22	Aldi Food Store 46			\$35,000	00 Estimator F		Estimato	or F
03/23/20	03/15/20	13	Aldi Food Store 87			\$25,000	Estim	ator E	Estimato	or E

11/08/19

04/29/20

04/17/20

\$226,500

\$60,000

\$1,500.00

\$65,000

\$100,000

Estimator A

Estimator B

Estimator C

Estimator D

Estimator A

Estimator B

Estimator C

Estimator D

# Making the most of the pre-bid

• The pre-bid meeting and the site visit are two separate steps in bid preparation

#### **Pre-bid Meetings**

- Pre-bid meetings sometimes are not held at the project location
- Pre-bid meeting is to clarify any concerns bidders may have with the solicitation documents, scope of work, and other details.

#### Site Visits

- Some projects especially your negotiated ones do not have pre bids or formal site visited
- It's always best to personally visit a project site that you are estimating
- The site visit is one of the best and easiest ways to mitigate risks, because some site conditions can only be known and understood by seeing them in person.



- Preliminary risk analysis (PRA)
  - Prevents Wasting of Resources
  - Useful Factor in Selecting Projects for Bid
  - The Simple Questions
- Know your organization
- Identify the risks that are worth taking and the ones outside of your company's comfort zone
  - Schedule risk
  - Pricing risk
  - Backlog risk
  - Contract / General Conditions risk
  - Insurance

# Risk Management in Estimating

### Key Principles for Submitting Better Bids

- Bid the Right Projects
- Visit the Site, and Attend Pre-Bid Meeting
- Seek Project Clarification
- Perform Accurate Takeoffs
- Avoid Mathematical Errors
- Evaluate all Pricing
  - Quotations, Expenses, and Subcontractors
- Identify and Manage Risks
- Labor Costs
- Materials and Equipment Costs
- Incomplete Bid Forms and Documents



## What's Next?



- In our Part II of this series, we be covering
  - What are the roles of an estimator and sale person.
  - Are they the same?
- Are they interchangeable?
- Where is estimating fit in on your organizations accountable tree?
- The "Project Postmortem"
- Much, Much More



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